



A global healthcare provider's seamless transition to Microsoft Azure with EPI-USE Labs

SAP landscape modernisation with an accelerated migration and streamlined architecture





Migration to MS Azure
from on-premises to cloud



Migration completed within a
tight deadline



SMART methodology adopted
for efficient data migration



System performance was
vastly enhanced

About our client

Our client, a prominent healthcare provider with a global presence, is known for its commitment to delivering quality medical services across multiple regions. The group currently operates a significant number of hospitals, clinics, and specialised facilities throughout its operational regions, with thousands of beds and employees. These numbers include day clinics and specialised hospitals operated by a subsidiary in which the healthcare provider holds a majority stake.

The challenge: need to migrate to new infrastructure

The healthcare provider's on-premise hardware was nearing end of life, and licenses were expiring. These factors prompted a migration to newer infrastructure in a cloud environment.

“ We are extremely satisfied with the outcome of the project. The new landscape vastly outperforms the legacy landscape, and our target landscape was also simplified which is an additional benefit.

Group SAP Architect



Our migration from on-premise to Azure required more than 50 servers to be migrated. We required a partner with the correct skillset and methodology to ensure success. EPI-USE Labs' depth in skilled resources, and experience with similar migrations, made them the ideal partner for us. They delivered with aplomb and made the whole migration look easy. In the end, there is no replacement for experience and skills, and EPI-USE Labs provided this in abundance. Thank you EPI-USE Labs!

Group SAP Architect

A swift migration by EPI-USE Labs ensures limited downtime

EPI-USE Labs performed the migration to Microsoft Azure quickly and efficiently using the Accelerated (SMART) Migration methodology, working alongside the client's cloud services provider. The EPI-USE Labs Managed Services team provided specialist expertise to move the data and right-size the Azure landing zone efficiently, using proprietary Data Sync Manager™ (DSM) software throughout the migration. Additionally, faster cutover methods were devised to ensure limited downtime for their live SAP systems.



The EPI-USE Labs team took the time to conduct detailed workshops with everyone within the organisation, so that they were familiar with as many facets of our business as possible. The team was highly adaptable to the client's requirements, as many parallel projects were running concurrently. Constant communication and a healthy relationship with our local Basis team ensured effective collaboration.

Group SAP Architect



Enhanced system performance means increased operational efficiency

Post-migration, our client experienced enhanced system performance and simplified architecture, leading to increased operational efficiency and a reduced maintenance overhead.

Additional benefits included:



Enhanced system performance and reliability in comparison to the legacy landscape



Predictable cloud computing costs



Simplified architecture for easier management



As Microsoft Azure is constantly evolving, the client will always benefit from updated architecture, reducing concerns around ageing RAM, disks and CPU chipsets

Following the success of the South African migration project, our client engaged EPI-USE Labs to perform a second migration for the Middle East business. The second project employed the same techniques as the first, and was delivered with equal success. The client has subsequently asked us to perform ad hoc client refreshes of selected SAP environments using DSM to reduce the size of the target systems.

About EPI-USE Labs

As a global software solutions and managed services company, EPI-USE Labs helps you to maximise the performance, management and security of your SAP® and SAP SuccessFactors® systems. Our clients tell us every day how we have transformed their business operations.

Contact us to find out how we can help you solve your business challenges.

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